

Utilities

Below you will find links to resources that provide information about dealing with utility companies. This includes issues such as paying your bill, handling disputes, and service shut-offs. Additionally, you can find information on how to seek aid from a lawyer, if needed. Some areas of the state have more information than others. You may wish to look at information from other areas in addition to your own.

Utility Assistance

Learn more about the [Low-Income Home Energy Assistance Program \(LIHEAP\)](#)

Information about Utility Services

When you move into a house or an apartment, you may have to pay for utility services like gas, electricity or water. This guide from the Federal Trade Commission tells you what you should know when setting up your utility services. It can also help you learn how to lower your utility bills and what to do if you have trouble paying them.

Legal Advice:

TN Free Legal Answers

If you are in Tennessee, the website, Free Legal Answers, allows you to ask a lawyer for help with a legal issue at no cost. It is fast and easy, and all you need is a computer. This is a FREE service for people who cannot afford a lawyer.

How it works:

- You will answer a few questions to see if you qualify for their service. If you qualify, you will have the option to create an account.
- If you are eligible, you can ask their volunteer attorneys a non-criminal legal question.
- Once your question receives a response, you will get an email. You will need to sign into the website to read your response and ask any additional questions.

Visit <https://tn.freelegalanswers.org/> to sign up.

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