

Find free legal help and social services in Tennessee



A program of Tennessee Alliance for Legal Services

www.help4tn.org

Help with Phone Costs

Below you will find links to resources and information that may be beneficial to you if you need help paying for a phone in Tennessee. Additionally, you can view details on how to seek assistance or aid from a lawyer, if needed.

Statewide

How to Receive Lifeline Discount Telephone Assistance

The Lifeline program is a federal benefit that lowers the monthly cost of phone or internet service. Learn more information and see if you qualify by visiting the links above.

Telecommunications Devices Access Programs (TDAP)

TDAP Application

The Telecommunications Devices Access Program (TDAP) was created to help people who have a disability use basic phone services. The resource above will provide you with more information about the program. You can also find out if you are eligible and learn how to apply.

CapTel Information

Learn about CapTel from the Tennessee Public Utility Commission. This is a telephone service that allows the user to speak, read captions and hear during business and personal phone calls.

Relay Center Services

This resource from the state of Tennessee talks about The Tennessee Relay Service (TNRS). TNRS provides free, statewide assisted telephone service to those with speech, hearing, and visual impairments. Learn more about the features available [here](#).

Memphis

Help with Phone Service

If you are in Memphis, this pamphlet from Memphis Area Legal Services can provide information about how you can use the EarnBenefits program to get help paying for a phone.

Please note that the phone numbers listed may not be for your county. You can get help finding representation in your area using the resources below.

Forms

Standard Court Forms for all of Tennessee

This resource contains standard court forms that are approved for all counties of Tennessee. If you need help filing one of these forms, you can ask a lawyer in your area.

Legal Advice:

TN Free Legal Answers

If you are in Tennessee, the website, Free Legal Answers, allows you to ask a lawyer for help with a legal issue at no cost. It is fast and easy, and all you need is a computer. This is a FREE service for people who cannot afford a lawyer.

How it works:

- You will answer a few questions to see if you qualify for their service. If you qualify, you will have the option to create an account.
- If you are eligible, you can ask their volunteer attorneys a non-criminal legal question.
- Once your question receives a response, you will get an email. You will need to sign into the website to read your response and ask any additional questions.

Visit <https://tn.freelegalanswers.org/> to sign up.

Find Representation:

Statewide Directory

The Statewide Directory provides information regarding Legal Aid Attorneys and other agencies by county in Tennessee.

Still need assistance? Please speak to a librarian at your local library – they may have additional resources to assist you.

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<http://www.help4tn.org/node/156/help-phone-costs>

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